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1. LETTER OF INTRODUCTION

Dear Guest,

We hope and wish that our hotel will fulfill all your expectations.

The hotel was built in a restored building of the XVII Century. Its style is Baroque and it is situated in the main centre of the neighborhood (Barrio) of Santa Cruz, in Don Carlos Alonso Chaparro Street, the heart of Seville. Originally, it was a traditional Sevillian Palace which was known as la “Casa del Poeta”. In 1902, it was purchased and became the San Diego School, where Romantic poets such as Alberto Lista y Aragón studied. During these days, more studies are made to keep trying to find the origins of this beautiful Andalusian building.

The Barrio of Santa Cruz, is par excellence the most popular and crowded neighborhood of Seville. Ancient medieval Jewish quarter, it has typical and narrow streets, old stately homes, “patios” plenty of flowers, the murmur of the fountains, the aroma of orange blossom... It is well worth to get lost in its streets and squares and to enjoy of any spot, shadow or scent.

Do not hesitate in going out and enjoy of your stay in Seville: meet the streets, the people, and we guarantee you that you won't regret the trip and the destination.

Because of that, our staff of Casa del Poeta, is entirely at your disposal, welcomes you cordially, and hope that you will be totally pleased during your stay with us.

We have compiled this directory with all the information that we consider necessary to make your stay more comfortable in our cozy house.

2. IMPORTANT TELEPHONE NUMBERS

Intern Calls:

- ☎ Reception.....2030
- ☎ Room Service.....2030
- ☎ To make a call to a room, dial 22 and the number of the room.

External Calls:

- ☎ Domestic Calls: Dial 2030 and we will call for you in a free way.
- ☎ International Calls: Dial 2030 and we will call for you with an extra supplement.

3. WHAT TO DO IN SEVILLE

As natives in this city, we know what places worth the visit. We are always ready to give advice about your trips by car or walking. We have books, guidebooks and maps, available for consultation in the reception. Please, ask us anything you need: if we can't provide it we will try to find who can.

Seville is a city to enjoy walking; you can go to the "Paseo de las Delicias" or you can cross the bridge of Isabel II and discover "Triana" a very popular neighborhood. You can go over the "Barrio de Santa Cruz" and go to the "Jardines de Murillo" (Murillo's Gardens), where we suggest you to sit in a bench and to rest, while perceiving Seville.

If you take a tour bus from the "Torre del Oro" (The Gold Tower), you can get off in "Plaza de España" which was built for the Iberoamerican exhibition of 1929, along with the "Parque de Maria Luisa" (ancient gardens of the "San Telmo Palace", donated to the city by the Infante Maria Luisa of Orleans in 1893). Then, you can take the bus again with your same ticket and continue with the tour.

The Guadalquivir River is the artery of Andalucía and has determined the aspect, the culture and the nature of our land. There are also boats that leave from "Torre Del Oro" that are really nice to enjoy a boat ride and see the city.

In the surroundings of the hotel, you can find the best shops and boutiques of the city: Plaza Nueva, Tetuán, Sierpes, Rosario, etc. You can find flamenco suits in the following streets: Cuna, Puente y Pellón and Cerrajería. If you need to buy something special, we would be pleased to help you.

During the night, you can enjoy the typical "Bar of Tapas". We would also like to recommend you the San Marco Restaurant which is located in some Ancient Arabic Baths of the XII Century which have been declared Cultural Patrimony of the city. In this magical place, you will enjoy with the most exquisite Mediterranean gastronomy, enlivened with live music to make your soirée something unforgettable.









If you like the theatre, the music, the opera, the ballet, flamenco, bullfights, etc., Seville offers you all that according to the date and the season.

For the smallest family members, leisure activities are planned as the "Isla Mágica" (Magical Island) theme park, located in the "Isla de la Cartuja", where the Universal Exhibition of 1992 was placed.

If you have enough time, you can enjoy of the area surrounding the city: the towns of the "Aljarafe", arabic word which means "elevation", because it is said that those towns have the same height of the Giralda; The Rocio, The Doñana National Park in the Marismas and the towns steeped in history as Carmona, Osuna and Ecija, and also the towns in the North of Seville.

4. TV / INTERNET/ PRESS:

In all our rooms, you will have access to different channels. Those are the most important:

TVE 1	Canal1	CGTN 	Canal10
La 2	Canal2	CGTNDocu 	Canal11
Antena3	Canal3	ALJAZEERA 	Canal12
Cuatro	Canal4	FRANCE24 	Canal13
Tele 5	Canal5	FRANCE24 	Canal14
La Sexta	Canal6	TV5MONDE 	Canal15
CanalSur	Canal7	NHKWORLD 	Canal16
BBCWorld	Canal8	DAS ERSTE 	Canal17
CNNInt.	Canal9	24H	Canal18

Internet Connection :

In our hotel we have free Access of Wi-fi (Internet Connection).

Name of the connection: **CASA POETA**

Password: accesspoeta



- **Internet connection in the room:**

Name of the connection: AP_ROOM(room number)

Password: accesspoeta

Press:

In the breakfast area, local and international newspapers will be available every day. If you wish to receive newspapers in your room, please, ask in the reception.



5. **RECEPTION DESK/ POST OF CARETAKER:**

- **Check-in:** 15.00 a.m.
- **Check-out:** 11.00 a.m.

6. **BREAKDOWNS:**

We try to see and to resolve the possible breakdowns as soon as possible, but sometimes breakdowns in the facilities, rooms or public spaces, may need more attention, so we would appreciate if you let us know any defect you may see.

Please, do not wait till you leave the hotel to tell us any problem you had during your stay. We try to give the best possible service to our customers and because of that we appreciate your ideas and some feedback.

7. **HOTEL SERVICES:**

- ☞ **Minibar:** Your room has a minibar where you can find the menu with the prices on. If you need any product that is not included in the minibar, please ask it to the reception by dialing 9.
- ☞ **Air conditioner:** El sistema de climatización en su habitación consta de un termostato donde puede marcar la temperatura que desea en la pantalla y regular la intensidad según su necesidad o bien indicar si desea calor o frío.
- ☞ **Safe-deposit box:** In the closet of your room, you will find the safe-deposit box. Next to it you will find the operating instructions.
- ☞ **Laundry:** The hotel also has laundry and ironing service. Dial number 9 and someone will collect it as soon as possible. The following day in the morning, we will deliver it to you. You will find the price sheet in the closet of your room, near the bag for that purpose.
- ☞ **Parking:** The hotel have some parking places in Cano y Cueto's parking which is located closeby the hotel (few minutes walking). Ask in the reception for this service and we will park your car.

- **"Gran Salón" Restaurant**

In the ground floor of our house, you can find the breakfast area where you can take breakfast from 8:00 to 11.00 a.m. everyday of the week. The breakfast consists in a continental breakfast with the best fresh products of the region and homemade bakery. If you wish to take some breakfast, contact with reception to ask for it and

to indicate the products that you use to take so we can adjust the service to your wishes.

- **Biblioteca Salón Rojo**

Este singular espacio situado en la planta baja del edificio nos traslada a un lugar acogedor ideal para el descanso y la lectura. Decorado con colores cálidos acompañado de elementos barrocos típicos de las casas señoriales sevillanas hacen de este lugar un enclave de referencia de nuestra casa.

- **Room Service:**

Ponemos a su disposición nuestra carta de room service adjunta a este directorio.

8. Personal Shopper Service:

Déjese asesorar por una profesional que le guiará por las rutas de compras más exclusivas de la ciudad, sacándole partido a sus deseos, tiempo y presupuesto. Solicite precios en recepción.

9. Transfer Exclusivo:

Desde Casa del Poeta le recomendamos nuestro servicio de transfer personalizado despreocupándose de cómo llegar. Éste servicio incluye:

- Conductor con idiomas
- Traslado desde el aeropuerto a la puerta del hotel, y viceversa
- Mapa y guía de la ciudad

Consulte precios en recepción.

Le recordamos que según la LEY 28/2005, de 26 de diciembre, de medidas sanitarias frente al tabaquismo y reguladora de la venta, el suministro, el consumo y la publicidad de los productos del tabaco, se prohíbe fumar en todo el establecimiento.

Gracias por su comprensión.

Hotel Casa del Poeta

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